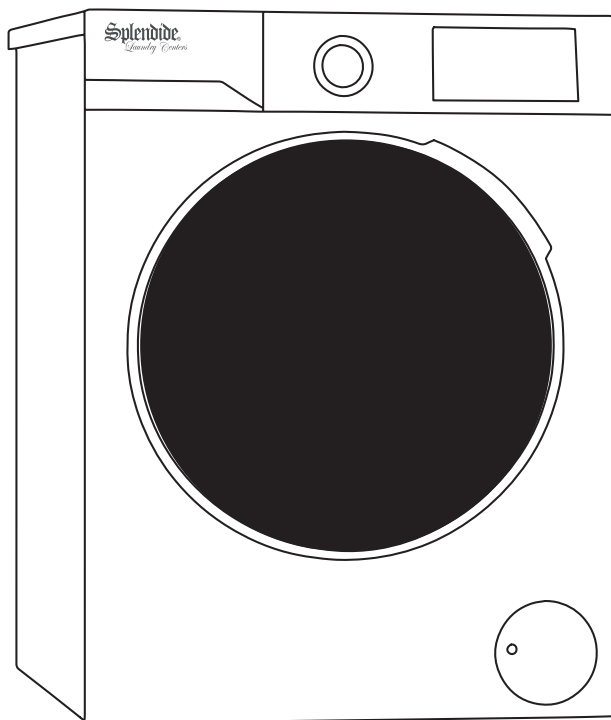


Instructions for use

EN

English



Splendide
Laundry Centers

WFL2500X

FRONT LOAD AUTOMATIC WASHER

*For your safety and to protect your washer, please read this guide carefully before installation or use.
Operate the washer only as described here, and keep this manual handy for future reference.*

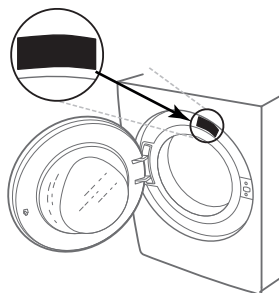
WELCOME TO YOUR WASHER

Thank you for choosing Splendide. Your washer has been built to incorporate the latest in modern technology and carefully tested to deliver reliable performance for years to come.

Before you get started, please take a few minutes to read this guide. It will help you install, use, and maintain your washer safely and effectively. Keep it handy—you may want to refer back to it in the future.

This manual will:

- Show you how to set up and operate your washer with ease.
- Highlight important safety tips to protect you and your home.
- Provide maintenance advice to keep your washer running smoothly.
- Offer troubleshooting steps if something doesn't go as planned.



For Your Records

Please fill in the information below for future reference:

Model no.:

Serial no.:

Purchase date:

Explanation of Guide Symbols

Throughout this guide the following symbols are used:



- Important information or useful hints about usage



- Warning for hazardous situations with regard to life and property



- Warning for electrical shock



- Warning for fire hazard

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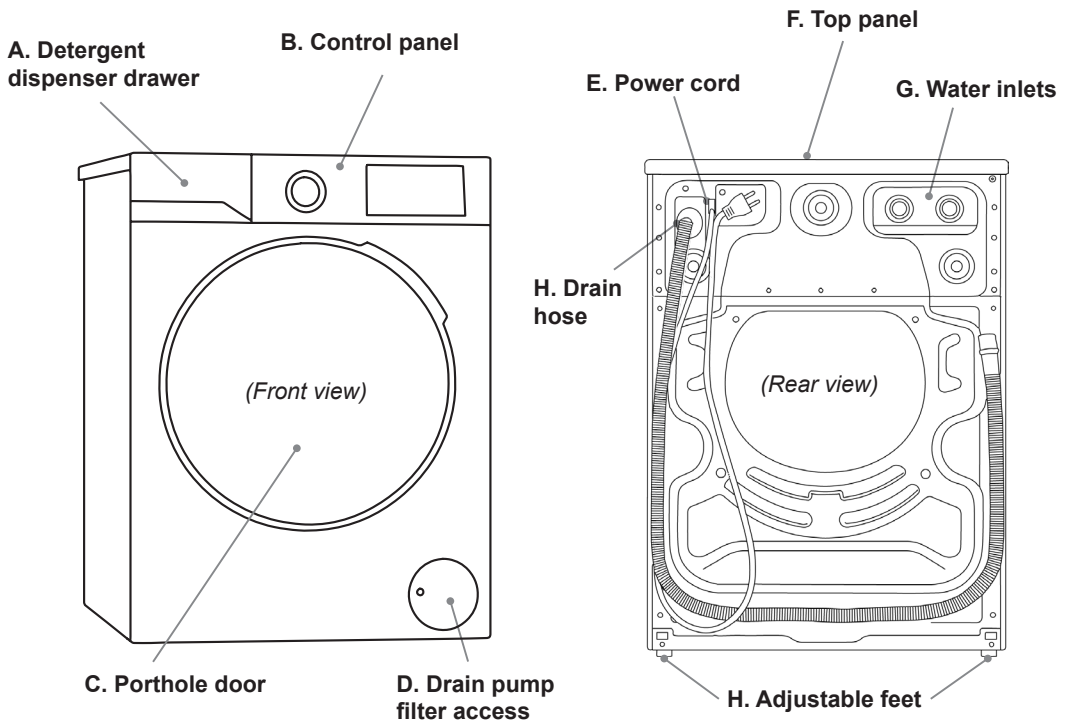
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1. Your Washer

Introducing the Splendide WFL2500X Washer



1. OVERVIEW

Your Splendide washer is designed to make laundry simple, efficient, and reliable. Here are the main parts you'll want to get familiar with:

- A. Detergent dispenser drawer** – holds detergent, bleach, and fabric softener.
- B. Control panel** – where you select programs and options.
- C. Porthole door** – opens to load and unload laundry.
- D. Drain pump filter access** – allows access to the drain pump filter.
- E. Power cord** – connects your washer to a grounded electrical outlet.
- F. Top panel** – smooth, durable surface.
- G. Water inlets** – connects your washer to hot and cold water.
- H. Drain hose** – removes used water.
- I. Adjustable feet (four, not shown)** – they help level the washer for stable operation.

Your Washer

WFL2500X Washer

SPECIFICATIONS*

	Front Loading Automatic Washer
Model	WFL2500X
Height - in. (cm)	33" (83.82 cm)
Width - in. (cm)	23 ½ " (59.69 cm)
Depth - in. (cm)	23" (58.42 cm)
Shipping Weight (lbs.)	159 lbs. (72 kg)
Electricity (V/Hz.)	120V / 60Hz.
Total Current (A)	6A
Total Power (W)	600 W
Water pressure (psi) / (bar)	7.5-145 psi / .5-10 bar
Wash capacity (cu. ft.)	2.3
Max. Spin (rpm)	up to 1200 rpm
Water Consumption (gal.)	7.5-16 gallons

The defined cybersecurity-related software update support period of the product is the warranty period of the product. After this period, cybersecurity-related software updates are not guaranteed.



This appliance was tested by UL and conforms with both Canadian and U.S. UL safety requirements and displays their Mark.

* Information in this document is subject to change without notice. The manufacturer reserves the right to make changes in design, components, and specifications at any time, without incurring any obligation to notify any person of such revision or changes. This manual may contain minor inaccuracies or typographical errors.

Important Safety Instructions

SAVE THESE INSTRUCTIONS

2. IMPORTANT SAFETY INSTRUCTIONS

Your safety matters. Please read and follow these guidelines before using your washer. They'll help prevent accidents, protect your laundry, and keep your washer in good working order.

Quick reminder: *This manual can't cover every situation. Use common sense and always put safety first.*

GENERAL SAFETY

To reduce the risk of fire, electric shock or injury to persons while using your appliance follow basic safety precautions, including the following:

- Read all instruction before using the appliance.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances, as they give off vapours that could ignite or explode.
- Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapours that could ignite or explode.
- Under certain conditions, Hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the appliance, turn on all hot-water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
- Before the appliance is removed from service or discarded, remove the door.
- Do not reach into the appliance if the tub or agitator is moving.
- Do not install or store this appliance where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in the user-maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out.
- **For laundry only:** Use the washer only for washing, rinsing, and spinning machine-washable fabrics with suitable laundry products.
- **Keep area clear:** Store detergents, bleach, and additives safely out of children's reach. Dispose of packing materials (plastic bags, cartons, foam) right away—these can be hazardous to children and pets.
- **Packing materials (plastic bags, foam, etc.) can be hazardous**—dispose of them responsibly and keep them away from children.



FIRE AND CHEMICAL SAFETY

- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances, as they give off vapours that could ignite or explode.
- Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapours that could ignite or explode.
- Do not mix chlorine bleach with ammonia, vinegar, or rust remover—this combination creates dangerous fumes.
- Avoid washing items stained with vegetable oil, cooking oil, or petroleum products. These residues can cause fabrics to ignite spontaneously.
- Under certain conditions, Hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system

Important Safety Instructions

SAVE THESE INSTRUCTIONS

has not been used for such a period, before using the appliance, turn on all hot-water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.

DANGER



ELECTRICAL SAFETY

- Plug the washer directly into a grounded 120V outlet. Do not use extension cords or adapters.
- Never handle the power plug with wet hands. Always pull the plug—never the cord—when disconnecting.
- Unplug the washer before cleaning, servicing, or moving it.
- If the power cord is damaged, it must be replaced by a qualified technician.

WARNING

WATER AND INSTALLATION SAFETY

- Do not install or store this appliance where it will be exposed to the weather.
- Make sure all shipping bolts are removed before first use - any damage incurred from failure to remove shipping bolts will not be covered under warranty.
- Place the washer on a solid, level floor. Avoid carpets or weak flooring that may cause excessive vibration.
- Check water hoses regularly for leaks, wear, or bulges. Replace them every 5 years.
- Turn off water faucets after each use to reduce the risk of leaks.
- Improper drain hose positioning may cause siphoning.

DANGER

OPERATING SAFETY / OTHER

- ALWAYS Wait for the drum to stop completely and the Door Lock indicator light to turn OFF before opening the door.

- Do not climb, sit, or place heavy objects on the washer.
- Do not force open the door during a cycle. The door will unlock automatically once the program finishes.
- Be careful when draining hot water—risk of burns.
- Empty all pockets before washing. Coins, pins, or metal parts can damage both your laundry and the washer.
- Avoid machine washing items with large or heavy metal parts (buckles, buttons) or fiber-glass materials.
- Do not overload the drum—this can affect performance and damage fabrics.
- Do not operate the machine if it has damaged or missing parts

WARNING

MAINTENANCE AND SERVICE

- Unplug the power cord before performing maintenance or cleaning.
- Clean the detergent drawer, door seal, and pump filter regularly.
- Drain water completely before cleaning the drain pump filter (Refer to 'Emergency Draining' pg. 31)
- Follow instructions carefully when descaling the washer. Use only products intended for washers.
- Service and repairs should be carried out only by authorized technicians using genuine Splendide parts.

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm. For more information, visit www.P65Warnings.com.

3. Installation Instructions



WARNING

Excessive Weight Hazard

Use two or more people to move and install appliance.

Failure to do so can result in back or other injury.

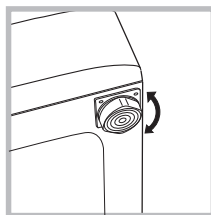
UNPACKING AND LEVELING

Unpacking

1. Remove the washer from its packaging.
2. Make sure that the washer has not been damaged during the transportation process. If it has been damaged, contact the retailer and do not proceed any further with the installation process.
3. Keep all the parts in a safe place: you will need them again if the washer needs to be moved to another location.
4. Dispose of/recycle all packaging materials.

Leveling

1. Install the washer on a flat sturdy floor, without resting it up against walls, furniture cabinets or anything else.
2. If the floor is not perfectly level, compensate for any unevenness by tightening or loosening the adjustable front feet (*see figure*); the angle of inclination, measured in relation to the worktop, must not exceed 2°.



Leveling the machine correctly will provide it with stability, help to avoid vibrations and excessive noise and prevent it from shifting while it is operating.

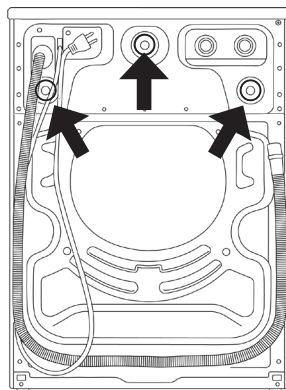
REMOVING THE TRANSIT SCREWS

For transportation, the inside of the machine is supported by screws, rubber grommets and spacers on the back panel. **Before using the washer, these items MUST be removed.**

Important: Transit screws and spacers must be removed before operating the machine to allow proper operation of the machine and to prevent damage to the appliance.

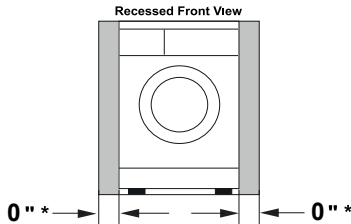
After positioning the washer near the installation location, remove the three screws (see right), with the rubber grommets and plastic spacers that are attached to them.

Important: Retain the transit screws, spacers and rubber tubes. These items should be reinstalled to prevent damage if or when you transport the machine in the future.



Installation Instructions

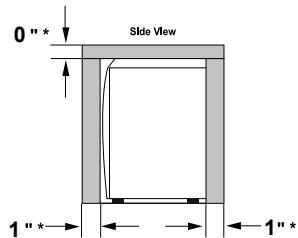
MINIMUM INSTALLATION SPACING



This machine may be installed free standing as well as in a recessed area, closet, or alcove. The installation spacing is in inches and is the minimum acceptable.

Important: Additional spacing should be considered for easy installation, servicing and compliance with local codes and ordinances. Installations must conform with the minimum dimensions indicated.

NOTE: If the washer will be installed with a stacked dryer, refer to your dryer's User Manual for ventilation requirements.



Floor must support 280 lbs. and be a solid level surface. To avoid damage to the flooring, do not install on carpet.

RV/Marine Installations - When locating the appliance in a towable trailer or watercraft, position the machine over the axles or mid-ship where movement is at a minimum. For RV or marine applications, please visit the Splendide website or call 1-800-356-0766 for the available installation kits.

ALLOWABLE CLEARANCES FOR CLOSET INSTALLATION

When installed in closet (washer only/washer dryer stacked): Sides 0 in. Rear, Front and Top 1 in. (2.54 cm)
Closet door ventilation requirement: A louver having minimum 23 in² (148cm²) air opening located at 3 in (7.62 cm) from the bottom of closet door.

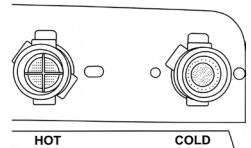
CONNECTING WATER INLET

If the water pipes you will be connecting to are new or unused, run the water until clear to remove any debris that could clog the water valve screens or valves before connecting the machine.

NOTE: Supply shut-off valves should be easily accessible.

Important: Water pressure **MUST** range within the values indicated on the "Technical Data" chart.

1. Attach the **COLD** water fill hose (**BLUE**) to the cold water supply valve. Tighten securely.*
2. Turn on the **COLD** water supply valve and check for leaks, tighten if necessary.
3. Attach the **HOT** water fill hose (**RED**) to the hot water supply valve. Tighten securely.*
4. Turn on the **HOT** water supply valve and check for leaks, tighten if necessary.



***Important:** Do not use excessive force. Damage to the couplings can result. The couplings should be tightened by hand; a tool should only be used if a leak occurs.

Installation Instructions

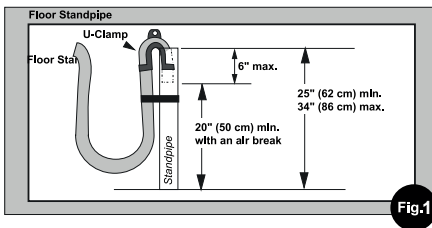
DRAINAGE REQUIREMENTS

• **Standpipe Diameter/Capacity** - Needs a 1 1/4" minimum diameter standpipe with a minimum carry-away capacity of 7 gallons per minute. • **Top of Standpipe** - Must be between 25" - 34" high from the bottom of the machine.

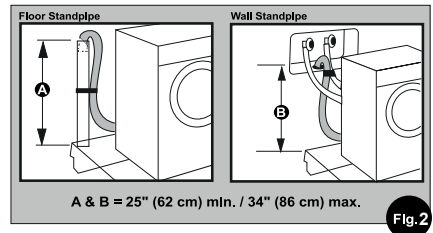
• **Outlet End of Drain Hose (provided with the unit)** - Must be at least 20" above the bottom of the washing machine. An air break must be available at the standpipe to avoid siphoning. No more than 6" of the drain hose should be inserted into the drain pipe to prevent siphoning.

CONNECTING THE DRAIN HOSE

It is possible for the water to be discharged into a sink, standpipe or drainpipe, but an air break must be available at a minimum 20" height to prevent the machine from siphoning (Fig. 1).



Standpipe Drain System - Installations require a minimum 1 1/4" (3.2 cm) diameter standpipe with a minimum carry away capacity of 7 gallons (26 liters) per minute.

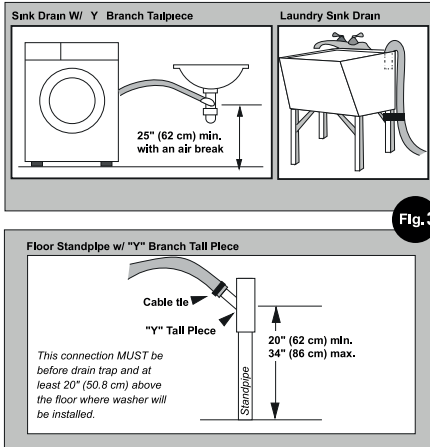


Wall or Floor Standpipe Drain System - The top of the standpipe must be between 25" (62 cm) - 34" (86 cm) from the bottom of the washer (Fig. 2).

Important: Make sure that the drain hose is not kinked and that water flow is not restricted.

Installation Instructions

CONNECTING THE DRAIN HOSE (Cont.)

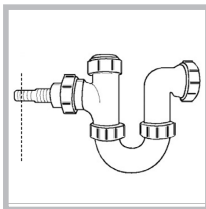


Sink Drainpipe System - Entry into the sink drain system must be above the trap (Fig. 3). When routing the drain hose through cabinets or walls, use a protective material such as electrical or duct tape to cover sharp edges that could damage the drain hose. Use a suitable clamp to secure the drain hose to the "Y" branch or the disposer.

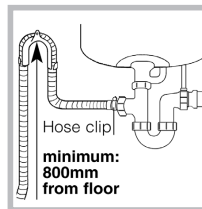
With a sink, drainpipe may connect directly:

- 1) to a disposer by following the manufacturers attachment method.
- 2) to a "Y" branch tail piece (available at most hardware stores).
- 3) Through the floor to a separate trap. The trap must be vented to prevent siphoning. To provide proper venting, install an Air Gap Kit (available at most hardware stores).
- 4) To the faucet using a Faucet Adapter Kit (available separately).
 - Use a U-Clamp (provided in your accessories packet) or suitable item to secure the outlet end of the drain hose (included in the plastic bag provided inside of your washer).
 - Insert the outlet end of the drain hose into the standpipe, wall or floor drain (Fig. 1). NOTE: The outlet end of the drain hose MUST be at least 20" (50 cm) above the base of the machine. No more than 6' of the drain hose should be inserted into the drain pipe to prevent siphoning.
 - Use a strap, cable tie, or similar item to hold the hose or the U-Clamp in place.

UNDER SINK METHOD



1. Cut the blocked end of the under sink drainage unit.



2. Fix the hooked end support a minimum of 620 mm from the floor.
3. Use a hose clip clamp to securely attach the grey drainage hose end to the under sink drainage unit using a hose clamp.

Installation Instructions

ELECTRICAL

- Machine Voltage/Amperage - 120V, 60 Hz, 6 Amp.
- Connection - 3-prong plug with 5' cord is provided with the machine.

- Circuit/Protector - 3-wire single phase, 120V, 60 Hz, AC, on a separate 15 Amp branch circuit.



WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.
Do not remove ground prong.
Do not use an adapter.
Do not use an extension cord.
Failure to follow these instructions can result in death, fire, or electrical shock.

GROUNDING INSTRUCTIONS

For a grounded, cord-connected washer:

This washer must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electrical shock by providing a path of least resistance for electric current. This washer is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

WARNING: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the appliance is properly grounded.

Do not modify the plug provided with the appliance – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

Installation Instructions

MOVING / DISPOSAL

MOVING OR TRANSPORTING THE WASHER

If you need to move your washer:

- Turn off water faucets and disconnect hoses (relieve pressure first by briefly running a cycle).
- Disconnect and secure the drain hose.
- Unplug the power cord.
- Reinstall the shipping bolts.

DISPOSAL INFORMATION

- Packing materials (plastic bags, foam, etc.) can be hazardous—dispose of them responsibly and keep them away from children.
- Old appliances should have the plug cut off and the door lock disabled before disposal to prevent accidents.
- Many parts are recyclable—check with your local waste authority for proper disposal and recycling options.

WARNING

IMPORTANT DISPOSAL INFORMATION

- Reinstall shipping bolts before moving the washer.
- Cut off the power cord and disable the door lock before disposing of an old washer.
- Recycle packaging and appliances responsibly.

USE ON TOP OF A WASHER

- A stacking kit that can be purchased as an accessory, model SK04, is to be used between the Splendide WFL2500X model washer and Splendide DV1725X model dryer for use on top of a washer. The stacking-kit should be installed by the Authorized Service provider.
- Place the appliances on a solid floor. If it is to be placed on top of a washer, the approximate weight together may reach 397 lbs (180 kg) when they are full. Therefore, the floor must be capable of carrying the load.

4. PREPARING TO WASH

BEFORE FIRST USE

- Make sure your washer is installed correctly, level, and connected to water and power.
- Confirm that all shipping bolts are removed.
- Open both HOT and COLD water faucets and check for leaks.
- Remove the silica gel packet from inside the drum (it's for shipping only). *Dispose of it—do not swallow or use it.*
- **Run a Tub Fresh cycle with the washer EMPTY and no detergent or additives**
This cleans the drum before your first load.
(See *Quick Start*, pg. 19)

Preparing to Wash

FABRIC CARE SYMBOLS / SORTING LAUNDRY

				
Normal wash cycle	Permanent Press/Wrinkle-Resistant setting	Permanent Press/Wrinkle-Resistant setting	Hand wash only	Do not wash
				
Max. wash Temperature 30°C/85°F	Maximum wash temperature 40°C/105°F	Maximum wash temperature 50°C/120°F	Maximum wash temperature 60°C/140°F	Maximum wash temperature 70°C/160°F
				
Any bleach as needed	Only non-chlorine bleach	Do not bleach	This symbol indicates the article should be dry cleaned only	

LAUNDRY SORTING TIPS

Sort your laundry by:

- **Fabric type** – cotton, synthetics, delicates, wool, etc.
- **Color** – separate whites, darks, and colors.
- **Soil level** – wash heavily soiled items separately from lightly soiled ones.
- **Lint** – wash lint-producing items (towels) apart from lint collectors (synthetics, permanent press).



TIPS

Helpful reminders:

- Wash only items labeled “machine washable.”
- Turn pockets inside out and empty them before washing.
- Wash darks inside out to protect color.
- Pretreat stains before washing—don’t rub or scratch fabrics.
- Use garment bags for delicate items (e.g., tights, lingerie, knits).
- **Don’t overload—the washer cleans best when clothes move freely.**

Preparing to Wash

LOADING THE WASHER

1. Make sure the washer is powered OFF (Cycle selector in the 12 O'clock position).
2. Open the door and place laundry LOOSELY inside the drum (**see Cycle Tables pages 25-26 for recommended load sizes**).
3. Mix both small and large items for balance. Large items should make up less than half the load. If only washing one/two pieces, add extra items to avoid imbalance.
4. Check that no fabric is caught in the door seal.
5. Close the door firmly.

Note about loading: Your washer automatically adjusts water use based on the load size, ensuring efficient performance and reduced energy consumption.



TIPS

Helpful reminders:

- **DO NOT OVERLOAD THE WASHER**
- Avoid washing items with large metal parts (buckles, zippers) or fiberglass fabrics.
- Always unload laundry promptly after the cycle ends to prevent wrinkles and odors.

DETERGENT AND SOFTENER AMOUNTS

Your washer is designed for use with HE (High Efficiency) detergents ONLY. Using non-HE detergents will cause excess suds, poor cleaning, and possible leaks.

- Look for the HE symbol on the detergent label.
- Avoid “HE compatible” detergents—they may still oversuds.

How much to use:

- Follow detergent manufacturers instructions for recommended amounts.
- To prevent excess suds, **DO NOT** use more than 1/4 cup (60 ml) per wash load

Note about fabric softener: *Splendide recommends using 1 to 2 tbsp. of an eco-friendly (or similar) fabric softener per wash load. They tend to appear light in color and dissolve more quickly in less water, minimizing build-up within your machine.*



TIPS

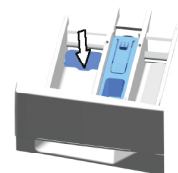
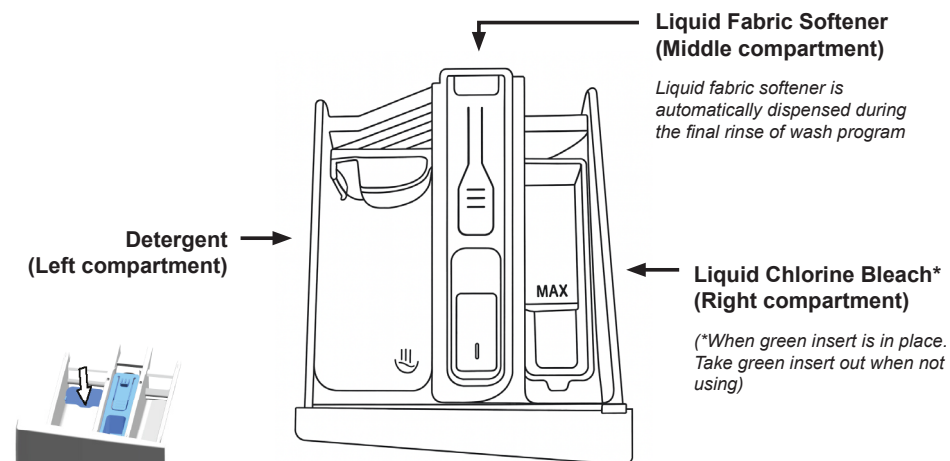
Helpful reminders:

- Adjust additive amounts based on load size, soil level, and water hardness.
- Too much detergent = excess suds.
- Too little = poor cleaning and buildup.

Preparing to Wash

THE DISPENSER DRAWER

Detergent, softener, and bleach are dispensed automatically during the wash cycle



Detergent Compartment

Partition Position:

- Powder detergent: UP
- Liquid detergent: DOWN



TIPS

Helpful reminders:

- For color-safe bleach, add it **WITH** detergent in the Detergent compartment (powder with powder, liquid with liquid).
- Dilute concentrated fabric softeners with warm water to prevent clogging.
- If using bleach, always select an extra rinse to remove residue.

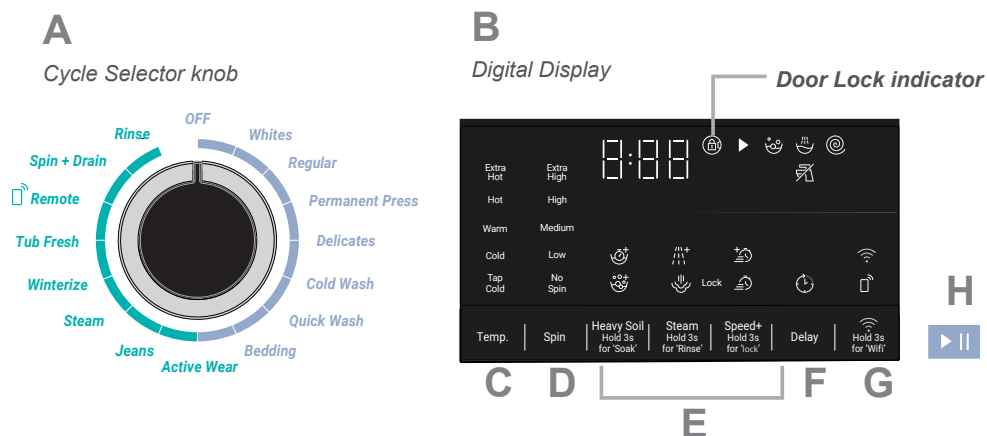
! WARNING

- If using liquid detergent, be sure to position the partition in the **DOWN** position (see left).
- Never put detergent directly in the drum.
- Do not overfill compartments—follow the **MAX** line.

! WARNING

- Don't use bleach with delicates, hand washables or wools.
- Remove the green liquid bleach insert when not in use. Leaving it in place may cause water to leak from the dispenser.

5. Using the Controls



CONTROL PANEL OVERVIEW

Your washer's control panel is designed to be simple and intuitive:

A. Cycle Selector Knob (*Power OFF*)

Choose your wash cycle or turn *Power OFF* (*Power OFF* = 12-o'clock position)

B. Digital Display and Indicator Lights

Shows cycle progress, time remaining, and selected options (see pg.18 for details)

C. Temperature Button

Adjust wash temperature

D. Spin Speed Button

Adjust spin speed

E. Option Buttons (1–3)

Add options like Heavy, Steam, Speed+, etc. (See pgs. 25-26 to for available cycle options)

F. Delay Start Button

Delay the start of a cycle by up to 24 hours

G. WiFi Button

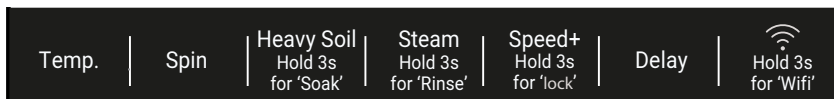
Used to connect your washing machine to the internet. HOLD button for 3 seconds to connect to WiFi (see pgs.27-28 for more info).

H. Start/Pause/Cancel Button

Begin, pause or cancel the cycle (see pg. 17)

Using the Controls

Adjustable settings and option buttons



ADJUSTABLE SETTINGS*

Use the Temp and Spin buttons to adjust the default water temperature and spin speed settings.

Temperature Button

Press to scroll through available temps. Use the lowest safe temperature for fabric care and energy savings.

Spin Speed

Press to reduce or turn off spin.

ADDITIONAL OPTION BUTTONS*

Further customize the cycle using the buttons below.

Heavy / Soak Button

HEAVY - Longer wash for heavily soiled items.
(*HOLD button three seconds to activate/deactivate Soak*)

SOAK - Pre-soaks heavily soiled loads.

Steam / Rinse Button



STEAM - Softens fabrics, reduces wrinkles. *HOLD button three seconds to activate/deactivate Rinse*

RINSE - Adds additional rinses (ideal for sensitive skin).

SPEED+ / Lock (Child Lock) Button

SPEED+ - Cuts cycle time by up to 50%. Best for lightly soiled loads. Press once or twice - for the cycle length you prefer (*HOLD button three seconds to activate/deactivate Child Lock*).

LOCK (Child Lock) - disables the controls during a cycle to prevent accidental changes or tampering.



TIPS

Helpful reminder:

**Adjustable settings can be changed during the cycle—when allowed by the cycle type and stage.*

Not all options are available in all cycles. (Refer to pgs. 25-26 for cycle-specific options).

Using the Controls

Start/Pause/Cancel button



START / PAUSE / CANCEL A CYCLE

You can start, pause, or cancel any cycle using the Start/Pause button

To start/resume a cycle,

- press Start/Pause once to start a cycle.

To pause the cycle/add-an-item (if available),*

- press Start/Pause once to pause and check the Door Lock indicator:
 - » **Flashing icon** – The washer is unlocking. This may take up to 2 minutes. **WAIT for the Door Lock indicator light to turn OFF before attempting to open the door.** Press Start/Pause again to resume.
 - » **Solid icon** – The drum is too hot or contains too much water (ie. 'add an item' is not available). The door will not open. Press Start/Pause again to resume the cycle.

To change the current cycle after starting it,

- press Start/Pause,
- then rotate the dial to the new cycle,
- then press Start/Pause again. The drum will drain before the new cycle begins.

To cancel the cycle,

- To cancel a cycle, move the Cycle Selector to any other cycle and check the Door Lock indicator:
 - » **Flashing icon** – The washer is unlocking. This may take up to 2 minutes. Once the light turns OFF, the door can be safely opened.
 - » **Solid icon** – The drum is too hot or contains too much water. The door will not open. Turn the Cycle Selector to Spin + Drain and press Start/Pause to empty the drum before opening the door.

When the cycle ends,

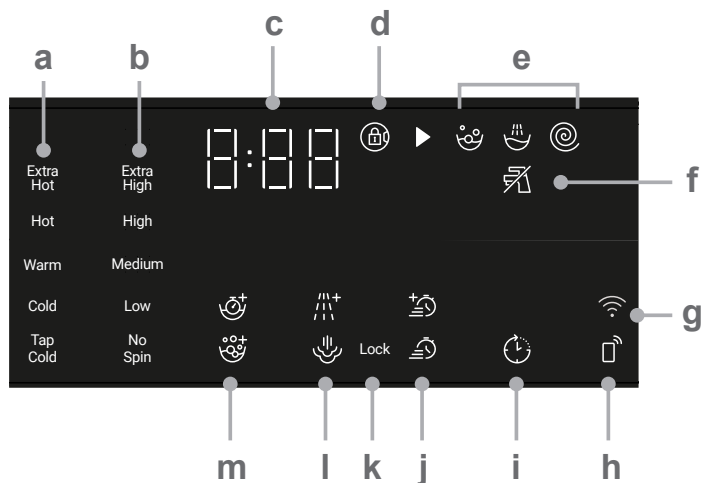
- WAIT for the Door Lock indicator light to turn OFF. The door will unlock automatically when it is safe to open. Unload laundry promptly to prevent wrinkles (SEE WARNING below).

WARNING

ALWAYS wait for the Door Lock indicator light to turn OFF before attempting to open the door. There may be a delay as the machine adjusts water and temperatures to safe levels.

Using the Controls

Display icons



UNDERSTANDING THE DISPLAY ICONS / INDICATOR LIGHTS

These icons light to indicate the default cycle settings, selected options, and cycle status

a - Temperature

Shows your selected temperature settings

b - Spin speed

Shows your selected spin speed settings

c - Duration

Shows estimated time remaining

d - Door Lock

Indicates when door is locked during operation

e - Cycle status

Shows current progress (wash, rinse, spin, end)

f - No water

Indicates water supply issue (Check Troubleshooting, pg.35 for more info.)

g - Wireless connection

Indicates washer is connected to WiFi

h - Remote Control

Indicates a remote/HomeWhiz® cycle is active. During a remote cycle, the app (not the display) will show cycle status

i - Delayed Start

Indicates cycle is scheduled to begin later

j - Speed+ Indicators

Shows your selected options

k - Lock (Child Lock)

Indicates that the controls are locked

l - Steam / Rinse

Shows your selected options



m - Heavy Soil / Soak

Shows your selected options

Using the Controls

Quick Start: Everyday Washing



Step 1: Load Laundry

- Mix large and small items for balance
- Don't overload — clothes need room to move (see Cycle Tables, pages 25-26)
- Close the door firmly

Step 2: Add Detergent/Additives

- Add HE detergent to the left compartment (rear partition flipped DOWN for liquid / flipped UP for powder)
- Add fabric softener to the middle compartment (optional, dilute if thick)
- If using, insert the green liquid bleach compartment to add bleach (optional and for whites only)

Step 3: Select Settings*

- Turn the Cycle Selector Knob to your desired cycle
- Adjust default water temperature and spin speeds, if needed
- Select extra options, if needed (Heavy, Rinse, etc.)

Step 4: Start the Cycle

- Press Start/Pause
- The door locks and the cycle begins
- When finished, the door unlocks automatically* (See 'WARNING' right)

FINISHED! Remove laundry promptly to keep clothes fresh and wrinkle-free.

WARNING

ALWAYS Wait for the Door Lock indicator light to turn OFF before attempting to open the door. There may be a delay as the machine adjusts water and temperatures to safe levels.



Adjustable settings can be changed during the cycle—when allowed by the cycle type and stage.***

Not all options are available in all cycles. (Refer to page 25-26 for cycle-specific options).



LEAVE WASHER DOOR AJAR WHEN NOT IN USE!

Keep the washer door slightly open when not in use to prevent odors.

TIP: Place a hand towel over the door to keep it from closing

6. Choosing a Wash Cycle / Options

DESCRIPTION OF WASH CYCLES / OPTIONS

Your washer offers a range of programs for different fabrics and laundry needs.

EVERYDAY CYCLES OVERVIEW

- **Whites** – For heavily soiled whites and linens (adds extra heating for hygiene).
- **Regular** – For mixed cottons, jeans, towels, t-shirts, bedding.
- **Permanent Press** – For synthetics and blends (shirts, pants, wrinkle-free items).
- **Delicates** – For gentle fabrics like silk, rayon, and machine-washable wool.
- **Cold Wash** – Energy-saving wash with cold water.
- **Quick Wash** – For lightly soiled cottons, small loads.

CUSTOM FABRIC CARE CYCLES OVERVIEW

- **Bedding** – For fiber duvets labeled “machine washable” (not cotton-filled).
- **Active Wear** – For sports and outdoor fabrics.
- **Jeans** – Protects denim color and fabric.
-  **Steam** – Reduces wrinkles and refreshes small loads.

SPECIAL CYCLES OVERVIEW

-  **Winterize** – Prepares RV washer for winter storage (See page 33-34 for more info.)
- **Tub Fresh** – Cleans and sanitizes the drum (run monthly, with washer EMPTY).
- **Remote (HomeWhiz®)** – Download and run custom cycles with the app.
- **Spin + Drain** – Removes water and spins at selected speed.
- **Rinse** – Rinse and Drain.

Choosing a Wash Cycle / Options

WHEN TO CHOOSE AN **EVERYDAY** CYCLE

Whites

Best for: Heavily soiled whites, linens, underwear, and sturdy cotton fabrics.

- Uses hot water for deep cleaning.
- Ideal for removing heavy dirt, sweat, and stains.
- Extra heating ensures better hygiene for towels, bedding, and undergarments.

Not recommended for colors — heat may cause fading.

Regular

Best for: Everyday laundry like jeans, towels, t-shirts, and bedding.

- A versatile cycle that balances cleaning performance with efficiency.
- Uses warm water and medium agitation for thorough yet fabric-safe washing.
- Handles large mixed loads of cotton and cotton-blends with ease.
- Great “go-to” program for most laundry.

Permanent Press

Best for: Synthetics, blends, and wrinkle-resistant fabrics (shirts, pants, uniforms).

- Washes with gentler agitation to reduce wrinkling.
- Includes a slower spin cycle to protect fabrics from creasing.
- Helps clothes come out with fewer wrinkles, making ironing easier or unnecessary.
- Ideal for polyester, rayon, and wrinkle-free garments.

Delicates

Best for: Silk, rayon, lingerie, lace, and machine-washable wool.

- Uses warm temperatures and very gentle drum motion.
- Prevents stretching, snagging, or fiber damage.
- Best used with a mesh garment bag for small or delicate items.
- Always check garment labels before washing.

Cold Wash

Best for: Bright colors, lightly soiled clothes, and energy savings.

- Uses only cold water while still providing effective cleaning.
- Preserves fabric color and prevents fading.
- Saves energy by avoiding water heating.
- Great for refreshing everyday clothes that aren't heavily soiled.

Quick Wash (35 min.)

Best for: Lightly soiled small loads (1–2 outfits).

- Fast cycle for when you need clean clothes in a hurry.
- Uses a short wash and spin time, reducing total cycle length.
- Works best with small, mixed cotton loads (up to half the drum).

Not designed for heavily soiled items or full loads.

Choosing a Wash Cycle / Options

WHEN TO CHOOSE A CUSTOM FABRIC CARE CYCLE

Bedding

Best for: Machine-washable blankets, comforters, and full size duvets (folded in half).

- Uses extra water and rinse cycles to ensure bulky items are fully cleaned.
- Gentle spin cycle protects stitching and filling.

Do not use on cotton-filled or non-washable bedding. Always check the care label.

Wash RV King sheets in two loads: fitted sheet + one pillowcase, and flat sheet + one pillowcase.

Active Wear

Best for: Sportswear, gym clothes, and outdoor fabrics.

- Uses a gentle wash with more water to protect technical fabrics.
- Helps remove sweat and odor without damaging stretch fibers.
- Keeps clothes breathable and flexible.

Jeans

Best for: Denim and heavy cotton garments.

- Protects colors with cooler temperatures.
- Adjusted drum motion prevents twisting and stretching.
- Ideal for jeans, jackets, and other denim clothing.

Turn jeans inside out. No more than 4 pairs at a time

Steam



Best for: Refreshing clothes and reducing wrinkles.

- Uses gentle steam at the end of a cycle.
- Loosens fibers, making ironing easier or unnecessary. Great for lightly worn clothes that need freshening, not deep washing.

Choosing a Wash Cycle / Options

WHEN TO CHOOSE A **SPECIAL** CYCLE

Winterize

Best for: Washers installed in RV's that are stored outside during cold winter months.

- Allows RVer's to run liquid antifreeze through the washer's plumbing system.
- Protects vulnerable washer parts from freezing while stored in low temperatures.

Always run this cycle empty. (See pgs. 33-34 for Winterization instructions).

Tub Fresh

Best for: Cleaning the washer itself.

- Runs at high temperature with steam to clean and sanitize the drum.
- To obtain better results, put powder limescale remover in the detergent compartment as needed.

Always run this cycle EMPTY. When a cycle is over, ALWAYS leave the door slightly ajar so the drum stays dry.

Remote (HomeWhiz®)

Best for: Controlling, customizing, or monitoring your washer from your smartphone.

- Connects the washer to the HomeWhiz® app via WiFi.
- Lets you start, pause, or monitor cycles remotely (*NOTE: When activated, cycle status can ONLY be viewed through the app*)
- Great for tailoring wash settings to your laundry needs and managing laundry from anywhere in your home.
- Available in Apple and Google app stores.

WHEN TO ADD **WASH** OPTIONS

Heavy Soil (Optional)

Best for: Heavily soiled laundry that needs extra cleaning power.

- Extends the wash phase to give detergent more time to work.
- Ideal for work clothes, sports uniforms, and very dirty fabrics.

May increase cycle length and energy use.

To activate/deactivate Soak instead: HOLD the button for 3 seconds.

Soak (Optional)

Best for: Pre-treating tough stains before washing.

- Adds an initial soaking stage to loosen dirt and grime.
- Useful for mud, grease, or deeply embedded stains.
- Works best when combined with the Heavy option.

Steam (Optional)



Best for: Reducing wrinkles and softening fabrics.

- Uses steam at the end of the cycle to relax fibers.
- Makes ironing easier or unnecessary.
- Great for shirts, blouses, and lightly wrinkled items.

To activate/deactivate Rinse instead: HOLD the button for 3 seconds.

Choosing a Wash Cycle / Options

Rinse (Optional)

Best for: Sensitive skin or detergent allergies.

- Adds one or more extra rinse cycles to remove detergent residue.
- Ideal for baby clothes, bedding, and towels.
- Especially useful in areas with hard water.

Speed+ (Optional)

Best for: Lightly soiled loads you need clean fast.

- Reduces wash time by up to 50%.
- Press once or twice - for the cycle length you prefer
- Ideal for everyday clothing that isn't heavily stained. (Not recommended for very dirty or bulky items).

To activate/deactivate Child Lock instead: HOLD the button for 3 seconds.

Lock (Child Lock) - (Optional)

Best for: Preventing accidental changes during a wash cycle.

- Disables the control panel so cycle settings can't be changed.
- Protects against children pressing buttons or accidental touches.

Washer will continue running with current settings until Child Lock is turned OFF.

To activate/deactivate: HOLD the button for 3 seconds.

Delay (Optional)

Press the Delay button to set when you want the cycle to finish (up to 24 hours later).

- Load laundry, add detergent, and choose settings before activating.

The display will show the countdown until the cycle begins.

WARNING

DELAY START

When using Delay, Do not add liquid detergent. It may cause staining if it sits too long before the cycle starts.

WARNING

CHILD LOCK

When Child Lock is active, you cannot change the cycle settings, but you can turn the machine OFF by advancing the Cycle Selector knob to the OFF position. If you move the knob from the OFF position, the cycle will resume where it left off.

Choosing a Wash Cycle / Options

WASH CYCLE TABLES: DEFAULT SETTINGS / AVAILABLE OPTIONS

Refer to these tables to view default settings and available options for each wash cycle

EVERYDAY CYCLES - Default settings / available options

	Default Duration (hrs and min)*	Default Temp.	Temp. Options	Heavy Soil	Soak	Steam	Rinse	Speed +	Max Spin	Max. Load**
Whites	1h 17m	Hot	Extra Hot Hot Warm Cold Tap Cold	•	•	•	•	◼	Extra High	Full
Regular	1h 42m	Hot	Extra Hot Hot Warm Cold Tap Cold	•		•	•	•	Extra High	Full
Permanent Press	1h 14m	Warm	Hot Warm Cold Tap Cold	•	•	•	•	◼	Medium	1/2
Delicates	1h 8m	Warm	Warm Cold Tap Cold				•		Medium	1/4
Cold Wash	2h 38m	Tap Cold	Tap Cold						Extra High	Full
Quick Wash	33m	Cold	Extra Hot Hot Warm Cold Tap Cold			•	•	•	Extra High	1/2

• Selectable

◼ Automatically selected, cannot be modified



TIP

*ABOUT CYCLE TIMES

Factors such as load size, modifiers, options selected, and water pressure may affect the time shown in the display. Tightly packed loads, unbalanced loads, or excessive suds may cause the washer to lengthen the cycle time as well.

****IMPORTANT:** For optimal cleaning and performance, always load clothes loosely, leaving space around them for water and detergent to circulate.

Choosing a Wash Cycle / Options

CUSTOM FABRIC CARE CYCLES - Default settings / available options

	Default Duration (hrs and min)*	Default Temp.	Temp. Options	Heavy Soil	Soak	Steam	Rinse	Speed +	Max Spin	Max. Load**
Bedding	1h 44m	Warm	Hot Warm Cold Tap Cold		•	•	•		Medium	-
Active Wear	1h 13m	Warm	Warm Cold Tap Cold						Extra High	1/2
Jeans	1h 37m	Warm	Warm Cold Tap Cold		•	•	■	■	Extra High	1/2
 Steam	17m	Tap Cold	Tap Cold			■			No Spin	1/5

• Selectable

■ Automatically selected, cannot be modified

SPECIAL OPTIONS CYCLES - Default settings / available options

	Default Duration (hrs and min)*	Default Temp.	Temp. Options	Heavy Soil	Soak	Steam	Rinse	Speed +	Max Spin	Max. Load**
 Winterize	2m	Tap Cold	Tap Cold						No Spin	EMPTY
Tub Fresh	2h 43m	Extra Hot	Extra Hot			■			Low	EMPTY
Spin + Drain	19m	Tap Cold	Tap Cold						Extra High	
Rinse	25m	Tap Cold	Tap Cold						Extra High	
Remote*										
Mixed Fabric	1h 22m		Warm, Cold, Tap Cold		•	•		■	Medium	1/2
Towel	1h 53m		Hot, Warm, Cold, Tap Cold		•	•	■		High	2/5
Curtain	2h 12m		Warm, Cold, Tap Cold		•		■		Medium	1/5
Shirts	2h 1m		Hot, Warm, Cold, Tap Cold	•	•	■	•	•	Medium	2/5
Lingerie	1h 10m		Cold, Tap Cold				■		Low	1/10

• Selectable

■ Automatically selected, cannot be modified

* These programs can be used with the HomeWhiz application. Power consumption may increase due to the connection

7. Using the Remote Functions



USING HomeWhiz® WITH YOUR WASHER - OVERVIEW

Your washer can connect to the HomeWhiz app on a smartphone or tablet.

- Once connected, you can use the app to check the progress of ANY wash cycle.
- When Cycle Selector is set to REMOTE and Remote Control icon is illuminated, you can also start, stop, or customize the Remote cycle through the app.

IMPORTANT: An internet connection is required to use the remote functions. If you have connection issues, contact your internet service provider.



TIPS

REMOTE CYCLE AVAILABILITY: The Remote cycle will be disabled if you the door is open or if you move the program knob from the Remote position.

Using the Remote Functions

INITIAL SETUP

1. Getting Started

Download the Homewhiz app:

- iOS: Available on the Apple App Store
- Android: Available on Google Play

2. Prepare your smartphone or tablet

- Turn on Bluetooth
- Make sure your phone is connected to WiFi

3. Prepare your washer

- Turn the Cycle Selector to OFF.

4. Add the new device to your app

- On your smart device, open the HomeWhiz app and select:
Devices → Add Device → Cleaning Devices
→ Washer/Washer Dryer.
- Then scan or enter the PRODUCT CODE bar code on your washer (*located inside the door opening*).

5. Pair your smart device to your washer

- Follow the on-screen instructions in the app.
- When prompted, press and HOLD the Temp and WiFi buttons together on your washer for 3 sec.
- A countdown (3-2-1) appears on the display, then the WiFi icon will FLASH to show the washer is trying to connect.
- Once connected, the WiFi icon stays SOLID.
- In the app, select the room where your washer is located, then name your washer to finish setup.
- Now you can use the Homewhiz app to remotely VIEW the status of ANY cycle.



TIP

WiFi and REMOTE icons:

You can only CONTROL the washer using your smart device when the WiFi icon is SOLID and the Remote Control icon is ACTIVE.

USING REMOTE CYCLE

On your washer:

- Turn the Cycle Selector knob to Remote
- Press the WiFi button once *to illuminate the Remote Control icon*
- Now you can use the Homewhiz app on your smart device to START, STOP, MONITOR, and CUSTOMIZE the Remote cycle.



TIP

Cycle status in REMOTE:

When using the Remote cycle, the washer's time remaining display will not show. For time remaining, check the HomeWhiz app.

TURNING WASHER WIFI ON/OFF

On your washer:

- » **Enable WiFi:** Press and HOLD the WiFi button for 3 seconds (icon flashes, then stays SOLID when connected).
- » **Disable WiFi:** Press and HOLD the WiFi button for 3 seconds again (icon turns OFF).

REMOVING WASHER FROM THE NETWORK

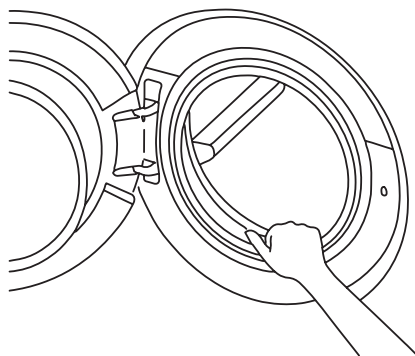
On the washer:

- Turn the washer ON by moving the Cycle Selector to ANY cycle.
- Press and HOLD the Delay and WiFi buttons together for 5 seconds.
- The display will count down from 5, then beep.
- The washer is removed from the network and WiFi will turn OFF.
- NOTE: Once removed from the network, the washer will have to be repaired to use the Remote function again.

User Maintenance Instructions

8. User Maintenance Instructions

Regular care will keep your washer running smoothly and extend its life. Follow these simple steps:



DANGER



UNPLUG THE WASHER

- Be sure to unplug the power cable before attempting maintenance or cleaning of your appliance to minimize the risk of electric shock.

WARNING

CLEAN THE WASHER GENTLY

- Never use harsh chemicals or scrubbing materials. These will damage the painted and plastic parts.

CLEANING THE DOOR SEAL

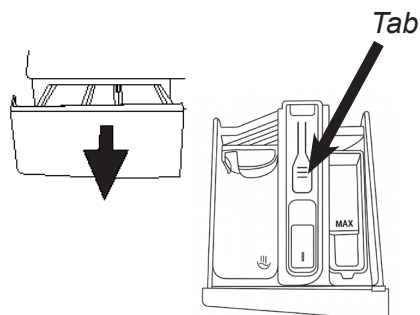
- Wipe around the rubber door seal with a damp cloth.
- Remove any lint, hair, or small objects trapped inside.
- Dry with a soft towel to prevent mold or odors.

Tip: Leave the washer door slightly open after each wash to allow air circulation.

CLEANING THE OUTER CABINET AND CONTROL PANEL

- Wipe with a soft, damp cloth.
- Do not use abrasive cleaners, solvents, or scouring pads.

User Maintenance Instructions



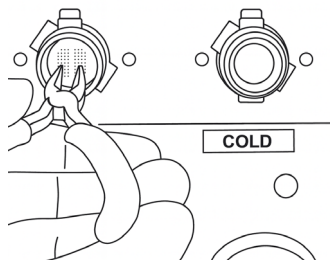
CLEANING THE DISPENSER DRAWER

1. Pull the drawer out gently until it stops.
2. Press the blue tab on the fabric softener compartment to remove the drawer completely.
3. Rinse all compartments under warm water. Use a soft brush if needed.
4. Dry and reinsert the drawer firmly.

Tip: Clean monthly to prevent buildup and clogs.

CLEANING THE DRUM

- Run the Tub Fresh program regularly - once every 1–2 months.
- Tub Fresh runs at high temperature with steam to clean and sanitize the drum.
- To obtain better results, put powder limescale remover in the detergent compartment as needed.
- If preferred, powder washer cleaner, liquid bleach, or vinegar may be added to the detergent compartment instead (follow package directions)
- Always run this cycle with the drum EMPTY.



CLEANING THE WATER VALVE INLET STRAINERS

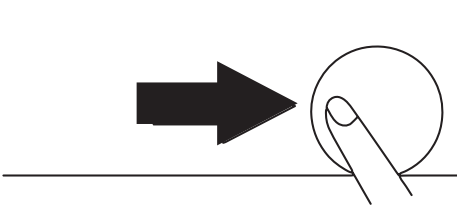
1. Turn off both water faucets.
2. Disconnect the inlet hoses from the washer.
3. Remove water valve strainers and rinse away any debris.
4. Reinstall strainers and verify that they are properly seated.
5. Reattach hoses securely. DO NOT OVERTIGHTEN.
6. Check for leaks.

DESCALING THE WASHER

- Hard water can cause lime buildup. Use a washer-safe descaling agent when needed.
- Always follow the product instructions.
- Run a Tub Fresh or hot wash cycle empty after descaling to rinse thoroughly.

Use only washer-safe descaling products and always run Tub Fresh Cycle EMPTY.

User Maintenance Instructions



CLEANING THE DRAIN PUMP FILTER

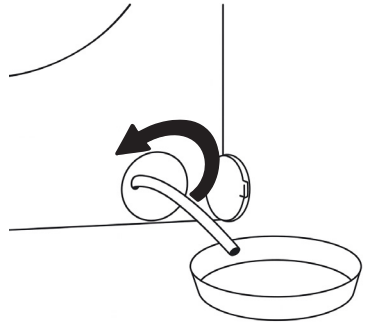
The drain pump filter catches lint, coins, and small objects. Clean it regularly to avoid clogs.

1. Turn off the washer and unplug it. Press the indent on the filter access door (bottom-right) to open it.
2. Place a towel and shallow container under the filter cap. *Refer to 'Emergency Draining' (right) to fully drain the washer before continuing to next step.*
3. Slowly open the cap to let any remaining water drain into the container.
4. Remove the filter, clean it under warm water, and check for foreign objects.
5. Reinsert the filter and tighten securely.
6. Close the access door.

DANGER

HOT WATER

- There may be hot water in the drum! To avoid scalding, only clean the filter after the water is cooled down.



EMERGENCY DRAINING

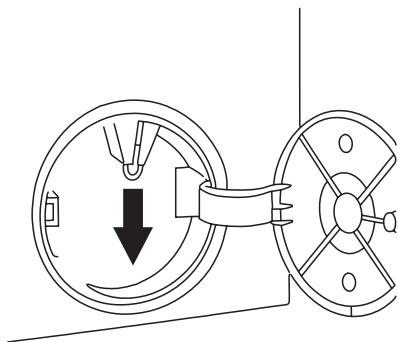
If your washer stops mid-cycle or you need to remove water (for example, before moving the machine or in freezing conditions), follow these steps:

1. Turn OFF the washer and unplug it.
2. Open the small access panel at the bottom front of the washer.
3. Pull out the emergency drain hose from its holder.
4. Place a shallow pan or large container under the hose.
5. Remove the small plug at the end of the hose and let the water flow into the container.
6. Insert the plug back into the hose then return the hose to its holder inside the access panel.

WARNING

If the washer loses power, the door may unlock. **DO NOT** open it if the drum contains water. Follow the *Emergency Draining* instructions above to prevent water damage.

User Maintenance Instructions



EMERGENCY DOOR OPENING

If the washer loses power or the door lock fails, you may need to open the door manually.

1. Turn OFF the washer and unplug it.
2. Open the small access panel at the bottom front of the washer.
3. Locate the emergency release cord (a small plastic pull tab near the filter).
4. Pull the cord gently — this will unlock the door.
5. Open the door carefully. If laundry is hot or water remains inside, use caution to avoid burns or spills.

Important: Use this procedure only when the washer is OFF and drained.

If the problem persists (door won't lock/unlock normally), contact an authorized service technician.

Quick Start: Washer Care & Maintenance



After Every Wash

- *Leave the door slightly open to air out the drum*
- Wipe the door seal to remove moisture and lint

Monthly

- Run Tub Fresh (EMPTY drum)
- Clean detergent drawer with warm water

Every 5 Years

- Replace water hoses every 5 years, or sooner if cracked or worn

Regular care = fresher laundry and a longer-lasting washer!

User Maintenance Instructions

RV/MARINE WINTERIZATION

If your Splendide is installed in an RV or boat that will be stored in cold weather, it's important to winterize the washer before storage. Freezing temperatures can damage hoses, pumps, and other internal parts if water is left inside.

The good news: winterizing is simple and only takes a few minutes. By following the steps in this section, you'll protect your washer from freeze damage and ensure it's ready to go when warm weather returns.

WARNING

USE ONLY RV-APPROVED ANTIFREEZE

- Use only non-toxic, RV-approved antifreeze. Do not use automotive antifreeze.



TIPS

LEAVE WASHER DOOR AJAR WHEN IN STORAGE/ NOT IN USE!

Keep the washer door slightly open when in storage/or not in use to prevent odors.

TIP: Place a hand towel over the door to keep it from closing



WINTERIZE

When running antifreeze through your RV's fresh water system.

If you're already pumping antifreeze through your RV's fresh water system, follow these steps to protect your washer for winter:

1. Set up the washer

- Winterize all faucets, shower heads, exterior showers, and toilets first. Remove the bleach container from the detergent compartment.

2. Start the Winterize cycle

- Turn the cycle selector to Winterize and press the Start/Pause button to begin.

3. Confirm that antifreeze is entering the drum - The machine will fill three times. Open the detergent drawer and visually confirm that antifreeze (*colored liquid*) enters during each phase:

- First 20 seconds: Detergent compartment
- Next 20 seconds: Bleach compartment
- Final 20 seconds: Detergent compartment again

4. Repeat if necessary - If antifreeze does not appear in all three phases, repeat steps two and three.

5. Finish up

- If antifreeze appears in all phases, rotate the Cycle Selector to OFF.
- Wipe down the washer, and
- ***leave the door open for winter storage.***

User Maintenance Instructions



DEWINTERIZE

In spring/to use your washer again,

When you're ready to use your washer again after storage, follow these steps to flush out the antifreeze and prepare it for normal operation:

1. Set up the washer

- Dewinterize all faucets, shower heads, exterior showers, and toilets first.

2. Start the Winterize cycle

- Turn the Cycle Selector to Winterize and press the Start/Pause button to begin.

3. Confirm that **CLEAR** water is entering the drum

- The machine will fill three times. Open the detergent drawer and visually confirm that water enters during each phase:

- First 20 seconds: Detergent compartment
- Next 20 seconds: Bleach compartment
- Final 20 seconds: Detergent compartment again

4. Repeat if necessary

- If water does not appear in all three phases, or does not run clear, repeat steps two and three.

5. Flush the system

- Run a Regular cycle with warm water and no laundry in the drum to fully flush the system.
- Turn the Cycle Selector to Regular and press the Start/Pause button to begin.

6. Finish up

- While the Regular cycle is running, check for leaks
- Inspect the hose connections and the dispenser drawer to make sure everything is water tight.
- Once the Regular cycle is complete, the system is flushed and clear. Your washer is ready for everyday use again.

9. Troubleshooting

Most washer issues have simple solutions. Before calling for service, check the tips below:

WARNING

OUT OF BALANCE/UNMIXED LOADS

- **IMPORTANT:** To prevent damage to the washer and its surrounding, the drum will not enter spin if the laundry is not evenly distributed in the drum. Laundry should be rearranged and re-spun.

WARNING

DRUM CLEANING

- **IMPORTANT:** Regular drum cleaning is not automatically performed. Use the Tub Fresh cycle monthly.

Washer won't start

- Is it plugged in? Check the power cord and outlet.
- Blown fuse or tripped breaker? Reset or replace as needed.
- Door closed? Washer will not start unless the door is firmly latched.
- Child Lock active? HOLD the button for 3 seconds to turn it off.
- Protection mode? If power or water supply was interrupted, turn the program knob to cancel and reselect a cycle.

Washer won't fill with water

- Faucets open? Turn on both hot and cold taps.
- Hoses kinked? Straighten inlet hoses.
- Filters clogged? Clean the strainers at the hose connections.
- Low water pressure? Supply must be between 7.5-100 psi.
- No power? Check outlet, breaker, or fuse.
- *NOTE Your washer is very efficient. It is normal in certain cycles to not see water above the porthole door during wash.*

Washer Power Interrupted & Tub Full of Water

If the washer loses power while full of water:

- Do not open the door. Water may spill out and cause damage.
- See Emergency Draining (pg. 31) for instructions on how to safely remove the water.

Troubleshooting

Washer won't drain or spin

- Drain hose kinked or blocked? Straighten and clear it.
- Pump filter clogged? Clean the filter behind the bottom panel.
- Load unbalanced? The load balancing system may be activated.
- 'No spin' selected? Check option settings.
- *NOTE: It is normal to see a small amount of water in the drum/dispenser after the cycle ends*

Washer repeatedly fills and drains water

- Drain hose too low/high Check that it is fitted 25-34" from floor.
- Drain hose end immersed in water? Free the drain hose.
- Drain pipe taped or too tight in standpipe? The drain hose should be loose yet fit securely. Do not seal the drain hose with tape. The hose needs an air gap

Washer makes too much noise or vibrates

- Shipping bolts removed? They must be removed before use.
- Level surface? Adjust the feet so the washer sits stable.
- Load balanced? Mix large and small items for smoother spinning. Don't overload.
- Floor sturdy? A solid floor prevents movement.

Washer door won't open

- Cycle still running? Wait until the program finishes and the Door Lock light turns OFF.
- Water too hot or still in drum? The lock releases once water cools and drains.
- Emergency? See Emergency Door Opening instructions (pg. 32).

Detergent or softener not dispensing

- Drawer clogged? Remove and rinse.
- Too much added? Never fill past the max line.
- Fabric softener too thick? Dilute with warm water.

Longer than expected wash times

- Are installation parameters correct? Check water pressure and electrical voltage.
- Extra cold tap water? Water may take longer to heat in colder seasons.
- Too much detergent? The foam absorption system may have been activated.
- Imbalanced load? The automatic spin correction system may have been activated.

(Troubleshooting cont. on next page)

Troubleshooting

Clothes not coming out clean

- Too much detergent? Oversudsing can reduce cleaning.
- Too little detergent? May leave fabrics gray or dingy.
- Wrong kind of detergent? Use HE detergent.
- Too much bleach? May leave fabrics faded.
- Wrong dispenser compartment? Check that the correct compartments are being used (see pg. 14)
- Overloaded drum? Clothes need room to move freely. Take some items out.
- Wrong program? Choose the cycle that matches fabric type and soil level.
- Wrong temperature? Choose a higher wash temperature.

Clothes are tangled / too wrinkled

- Improperly loaded? Check that the load is mixed with items of varying sizes.
- Load balanced? Mix large and small items for smoother spinning. Don't overload.
- Damp clothes left to sit for too long? Unload laundry promptly at the end of the cycle
- Improper cycle? Choose the correct cycle for your load

Water leaks from machine or drawer

- Too much detergent? Bleach container removed? (see pg. 14)
- Hoses tight? Check for loose or cracked connections.
- Drain hose secured? Ensure it's properly fixed in place.
- Drawer overfilled? Don't exceed max lines.

WARNING

CALLING FOR SERVICE

- **IMPORTANT:** If you cannot eliminate the problem despite following the instructions in this section, consult your dealer or an authorized service agent. Never try to repair a nonfunctional product yourself.

Odors in washer

- Door closed between washes? Leave it slightly ajar for airflow.
- Drum cleaned recently? Run Tub Fresh monthly with a washer cleaner.
- Seal wiped? Clean and dry the rubber door seal regularly (See pg 29).

Foam overflowing

- **Pause the cycle to rinse out excessive suds:** Push the "Start/Pause" button. Mix 2 cups of water with 1-2 tablespoons of fabric softener and pour it into detergent dispenser. Push the "Start/Pause" button again to resume the cycle.
- Next time you wash laundry, use the correct amount of HE detergent.

Timer not counting down

- Water filling or heating? The timer will resume when enough water fills the drum and it is heated to the correct temperature.
- Imbalanced load? The timer will resume after the machine rebalances the load.

10. Customer Care and Service

Our Promise to You

Whether it's a quick question, maintenance advice, or service support, we're here for you. At Splendide, our goal is to provide a quality product and keep it running smoothly.

HOW TO REACH US

Website: www.splendide.com

Product support, FAQs, and resources.

Phone: 1-800-356-0766

Speak directly with a friendly customer care representative.

Email: service@westlandsales.com

send us your questions anytime.

Splendide

Splendide Technical Service
15650 SE 102nd Ave
Clackamas, Oregon 97015 - USA

1-800-356-0766

Local Phone: 503-655-2563
service@westlandsales.com

WHAT TO HAVE READY WHEN YOU CALL

- Your washer's **model number** and **serial number** (located inside the door).
- A brief description of the issue.
- When and where you purchased your washer.

Customer Care and Service

WARRANTY STATEMENT

SPLENDIDE ONE-YEAR LIMITED WARRANTY (Page 1 of 2)

This limited one-year warranty ("Warranty") is given only to the original end-use/retail purchaser (the "First Using Purchaser") of the accompanying Splendide product(s) (the "Splendide Product"). If you purchased this Splendide Product from someone other than an authorized Splendide reseller/dealer in the United States or Canada, or if the Splendide Product was used (including but not limited to floor models or refurbished products) prior to your purchase, then you are not the First Using Purchaser and the Splendide Product that you purchased is not covered by this Warranty. This Warranty is not transferable.

WHAT IS COVERED BY THIS WARRANTY

Splendide will repair or replace any part of the Splendide Product which fails due to a defect in materials or workmanship when used under normal home-use conditions.

This Warranty applies only to Splendide Products purchased and used in the United States or Canada. Subject to the exclusions below, for Splendide Products purchased in, but used outside, the United States or Canada, this Warranty covers only warranty service within the United States or Canada (and does not include shipping outside the United States or Canada).

LENGTH OF THE WARRANTY

This Warranty runs for a period of one (1) year from the date of the original purchase by the First Using Purchaser. Please note that a copy of your original purchase receipt showing the purchase date and the vendor's name and address are required to obtain service under this Warranty. For the purposes of determining the applicable warranty period, please note that any and all replaced or repaired parts shall assume the identity of the original.

WHAT IS NOT COVERED BY THE WARRANTY (EXCLUSIONS)

This Warranty does not cover:

1. Improper installation, delivery, maintenance and/or improper operation of the Splendide Product.
2. Damage caused if the Splendide Product has not been used in compliance with the electricity or gas supply specifications printed on the rating plate.
3. Failure of or damage to the Splendide Product if it is altered, abused, misused, or used for other than the intended purpose, or if it is used commercially.
4. Service trips to your home to provide instructions on the use of your Splendide Product.
5. This warranty excludes door gas-kets, plastic, fuses, water valves, removal from inaccessible location, maintenance cleaning, water damage of any kind, loss of use of vehicle, time inconvenience, gasoline expense, telephone, travel, lodging, loss or damage to personal property or revenues.
6. This warranty does not cover any installation method that results in excessive movement of product after installation resulting in premature failure.
7. Damage caused by neglect, accident, fire, floods or acts of God.
8. Physical Damage to the appearance of your Splendide Product including, without limitation, scratches, rust, dents, warping, peeling and the like.
9. Damage caused by transportation.
10. Replacement of any consumable or degradable item or accessory including, but not limited to: plugs, cables, batteries, light bulbs, fluorescent tubes and starters, covers and filters, or replacement of any removable parts made of glass or plastic.
11. Damage caused after delivery.
12. Water damage of any kind.
13. A Splendide Product not accessible to provide required service.
14. Problems arising from other than defects in materials or workmanship.
15. Travel time when installed in a recreational vehicle or marine application.
16. Labor when installed in a marine application.

Customer Care and Service

SPLENDIDE ONE-YEAR LIMITED WARRANTY (Page 2 of 2)

This Warranty is void if the Splendide Product is altered, serviced, maintained, dismantled, or otherwise interfered with by any person who is not authorized by Splendide.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, WHETHER EXPRESSED BY AFFIRMATION, PROMISE, DESCRIPTION, DRAWING, MODEL OR SAMPLE. ANY AND ALL WARRANTIES OTHER THAN THIS ONE, WHETHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED. IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS THAT CANNOT BE EXCLUDED BY LAW, SHALL BE LIMITED TO THE SAME DURATION AS THIS WARRANTY. EXCEPT FOR THAT REPAIR OR REPLACEMENT AS DESCRIBED ABOVE, SPLENDIDE SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR SPECIFIC RELIEF.

Some States and Provinces do not allow the exclusion or limitation of incidental or consequential damages and/or implied warranties, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other legal rights which vary from State to State or Province to Province.

All repairs or warranty service must be provided by Splendide/ Westland Sales or an Authorized Splendide Service Center. All service questions can be answered by contacting Westland Sales. CONTACT WESTLAND SALES before any ser-

vice company is brought in. With prior authorization from Westland sales, any qualified appliance service company may work on this appliance.

WESTLAND SALES - 15650 SE 102nd Avenue - Clackamas, OR 97015 (LOCAL: 503-655-2563)
www.westlandsales.com
service@westlandsales.com

Please remember to provide us with your Splendide Product's model number and serial number.

Please note that a copy of your original purchase receipt showing the purchase date and the vendor's name and address are required to obtain service under this Warranty. If the Splendide Product is located in an area where service by an Authorized Splendide Service Center is not available, you may be responsible for a trip charge or you may be required to bring the Splendide Product to an Authorized Splendide Service Center for service.

The foregoing are your sole (i.e., only) and exclusive remedies under this Warranty. This Warranty is the only warranty that Splendide is giving for this Splendide Product. This Warranty replaces all other agreements and understandings that you may have with Splendide or its representatives.

